

## WAER WATERS FACTSHEET

### 1. Company Description

#### Short version

Waer Waters is the largest wellness resort in the Benelux, located in Dilbeek, just outside Brussels. Since 2012, the resort has offered a place where relaxation, movement and gastronomy come together in a 34,000 m<sup>2</sup> architectural total concept. Visitors enjoy thermal facilities, sports infrastructure, a hotel and culinary experiences in an environment that breathes calm and luxury.

#### Long version

Waer Waters is a 4-star hotel and wellness resort in Dilbeek, near Brussels, and is recognized as the largest wellness complex in the Benelux. Since opening in 2012, it has grown into a destination where wellbeing is embraced as a lifestyle.

The 34,000 m<sup>2</sup> resort combines wellness, sports, beauty, hospitality and gastronomy in an architectural setting designed to slow down and unwind. Large glass façades, natural materials and water as a central element create an environment where guests can disconnect from the pace of everyday life.

The offering is aimed at day visitors, hotel guests and regular members who want to integrate relaxation into their routine. Waer Waters stands for experience, tranquility and quality, with continuous investments in new facilities and wellness innovations.

### 2. Family Vision

Waer Waters is a family business, founded by the Coppens family and managed by CEO Sarah Coppens. The vision behind the resort is rooted in the idea of a balanced lifestyle, where effort and relaxation reinforce one another.

Water forms the heart of the concept. Hydrotherapy, alternating heat and cold, and moments of silence help the body recover and calm the mind. Waer Waters aims to be a place where visitors reconnect with themselves, away from daily pressure, in an environment that feels both luxurious and accessible.

### 3. Offering & Key Figures

- 34,000 m<sup>2</sup> wellness resort
- 1,200 m<sup>2</sup> fitness area
- 60 hotel rooms
- 28 saunas, 27 baths and 15 relaxation rooms
- Snow cave
- Light therapy room
- Salt cave with 8 reclining spots
- Beauty department with 12 treatment cabins and 2 hydro beds (in partnership with Babor)

- 4 bathrobe-accessible restaurants + 1 freely accessible à-la-carte restaurant in regular attire

### **Wellness zones**

Waer Waters is divided into three experience zones:

- Unite – clothed zone with saunas, hammams, pools and infusion rituals
- Zen – clothed whisper zone focused on silence and deep relaxation
- Re-energise – nude zone for experienced wellness enthusiasts

### **Experience**

- More than 20 guided wellness rituals daily (infusions, scrubs, sound bowls, meditation)
- Day, evening and hotel packages
- Beauty and massage treatments

### **Distinctive strengths**

- Largest wellness resort in the Benelux
- Architectural design focused on experience
- Total concept: wellness, sports, hotel, beauty and gastronomy
- Continuous innovation in wellness experiences
- Personal, service-oriented approach
- Luxurious environment with an accessible atmosphere

### **4. Contact**

<https://www.waerwaters.com/en/contact/>